## COVID-19 Information, Class Modifications & Rescheduling Information about COVID-19 and the Impact on Xplor-Int LLC Classes\*

Updated Friday, May 8th 2020 1:36 pm

\*This page is updated daily (Mon-Fri) or as needed with new developments.

We will reopen for all students Friday May 22<sup>th</sup> 2020 Northumberland County ONLY Operation hours will be 9-5 Friday to Sunday at the Coal TWP, PA 17866 location ONLY

We will reopen for all students Friday June 5<sup>th</sup> 2020. Chester County ONLY Operation hours will be 8-3 Friday to Sunday at the Nottingham TWP, PA 19365 ONLY

When you arrive please park in parking area and WALK down to the training area with gear on.

No vehicles will be allowed at the training area at this time.

We have proper social distancing guidelines in place, see below.

You will be required to wear a mask and gloves at check-in if no gear is on.

Be prepared to recover yourself if you fall or crash!

All classes are limited to no more than 7 students and 1 instructor to align with the CDC's recommendation of group gatherings no larger than 8 individuals.

Additional cancellations may occur with or without additional notice.

## Scheduled for a Class? Your Options...

- 1. During the office closure, we are able to process ONLY rescheduling or rebooking requests send email to xplor@live.com and please include your full name and students' names for verification of correct account. Please do not call the office and leave a message we are not retrieving voicemail at regular intervals at this time. For much quicker response, please send email.
- 2. This suspension of our regular standard cancellation and reschedule policy is now in effect until July 1, 2020
- 3. No refunds will be given due to COVID-19 Virus but rescheduling or rebooking request will honored.
- 4. At this time we are waiving all rescheduling / rebooking fees due to the COVID-19 Corona Virus should you choose to reschedule.
- 5. You may, at your own risk, attend class if the course is not cancelled.

## **Enrolled and Planning to Attend? Please Read:**

Due to the COVID-19 pandemic, Xplor-Int LLC encourages all Instructors and students who choose to teach and/or attend courses to enact procedures to help ensure the health and safety of instructors, students, and staff. Additional information can be obtained from the Center for Disease Control and Prevention (CDC) and the World Health Organization (WHO), including steps to limit the spread of COVID-19.

- Students with signs of a fever, coughing and/or shortness of breath should stay home.
- Students exhibiting symptoms will be confidentially asked to return home.
- Students are required to provide all personal gear. Loaning, borrowing, or sharing gear with other students, including helmets, gloves, or shoes, is STRONGLY discouraged.
- Students MUST provide their own DOT-compliant full-face helmet.
- Use an alcohol-based hand sanitizer frequently.
- Avoid personal contact with other students and instructors. Do not shake hands.
- Keep "social distancing" when on the riding range.
- The CDC recommends a minimum of 6 ft. between yourself and other persons (students and instructors).
- Maintain larger personal space "bubbles" when gathering as a group on the riding range.
- Leave your helmet on during the range sessions except on scheduled breaks.
- DO NOT use your mouth or teeth to "hold" your gloves or remove your gloves.
- Drinking water and disposable cups will be provided, but we encourage you to bring your own to minimize contact with water jugs and plastic cups used by others.
- Please note that many of our training sites DO NOT have running water and the only restroom facilities are portable toilets. If you are uncomfortable with this, you may want to opt to cancel.
- Required to bring for all off-highway activities: DOT-rated full face helmet, jacket, long sleeve shirt, sturdy pants, gloves, eye protection, over-the-ankle boots (no sneakers). CamelBak, plenty of water, lunch and snacks, camping chairs, are recommended for all seasons. Bathroom facilities on location.
- Student Rider has sole responsibility for the cost of repair, damages or replacement on loaner dirt bike, ATV or vehicle.
- Our training environment is outdoors rain or shine.

As always, the health, safety and well-being of our community comes first! Please be patient as we all are working through this together. LET'S RIDE and get trained