COVID-19 Information, Class Modifications & Rescheduling

Information about COVID-19 and the Impact on Xplor-Int LLC Classes*
Updated Tuesday, April 22nd, 2020 9:54 AM
*This page is updated daily (Mon-Fri) or as needed with new developments.

Due to the high volume of impacted students and the rapidly changing environment, we are unable to make individual phone calls and emails for further cancellations and/or course changes. Please check this page daily for course changes. Governor Tom Wolf announced that the statewide stay-at-home orders issued on April 1 to protect Pennsylvanians and mitigate the spread of COVID-19 will be extended until Friday, May 8 at 12:01 AM. The initial order was set to expire on April 30, ALL classes statewide are postponed until at least May 8th.

The Xplor-Int LLC office will remain closed until May 8th We are waiting for Gov Tom Wolf’s announce and recommendation for future health guidelines and restrictions for the up coming months.
For the protection of our students, instructors, staff, and their friends and family.
community health and safety continues to be our number one concern.
We are monitoring our general contact email account: xplor@live.com Monday-Friday, 8am-5pm.
We are not accepting any new registrations until further notice. After May 8th, our first priority is rescheduling students whose classes have been modified or rescheduled. Registration will resume only after we are able to accommodate our students who are currently registered.

All classes are limited to no more than 7 students and 1 instructor to align with the CDC’s recommendation of group gatherings no larger than 8 individuals.
Additional cancellations may occur with or without additional notice.

Scheduled for a Class? Your Options...
1. During the office closure, we are able to process ONLY rescheduling or rebooking request - send email to xplor@live.com and please include your full name and students’ names for verification of correct account. Please do not call the office and leave a message - we are not retrieving voicemail at regular intervals at this time. For much quicker response, please send email.
2. This suspension of our regular standard cancellation and reschedule policy is now in effect until July 1, 2020
3. After May 8th, you may call the office and reschedule for a later course.
4. No refunds will be given due to COVID-19 Virus but rescheduling or rebooking request will honored.
5. At this time we are waiving all rescheduling / rebooking fees due to the COVID-19 Corona Virus should you choose to reschedule.
6. You may, at your own risk, attend class if the course is not cancelled.
Due to the volatility of the situation and constant changes, we are not able to draft or confirm a new course schedule at this time, and as such, we will not be able to reschedule courses until after May 8th. Our number one priority when we are able to return to work will be re-booking students already scheduled, and we will not accept new registrations until preregistered students are accommodated.

Enrolled and Planning to Attend? Please Read:
Due to the COVID-19 pandemic, Xplor-Int LLC encourages all Instructors and students who choose to teach and/or attend courses to enact procedures to help ensure the health and safety of instructors, students, and staff. Additional information can be obtained from the Center for Disease Control and Prevention (CDC) and the World Health Organization (WHO), including steps to limit the spread of COVID-19.

- Students with signs of a fever, coughing and/or shortness of breath should stay home.
- Students exhibiting symptoms will be confidentially asked to return home.
- **Students are required to provide all personal gear.** Loaning, borrowing, or sharing gear with other students, including helmets, gloves, or shoes, is STRONGLY discouraged.
- **Students MUST provide their own DOT-compliant full-face helmet.**
- Use an alcohol-based hand sanitizer frequently. If you do not see any, ask an instructor to make it accessible.
- Avoid personal contact with other students and instructors. Do not shake hands.
- Keep “social distancing” when on the riding range.
- The CDC recommends a minimum of 6 ft. between yourself and other persons (students and instructors).
- Maintain larger personal space “bubbles” when gathering as a group on the riding range.
- Leave your helmet on during the range sessions except on scheduled breaks.
- **DO NOT use your mouth or teeth to “hold” your gloves or remove your gloves.**
- Drinking water and disposable cups will be provided, but we encourage you to bring your own to minimize contact with water jugs and plastic cups used by others.
- Please note that many of our training sites DO NOT have running water and the only restroom facilities are portable toilets. If you are uncomfortable with this, you may want to opt to cancel.

As always, the health, safety and well-being of our community comes first! Thank you for your patience.

**Affected Courses**
All April & May Off-road classes.
Potential all June off-road classes.